

# Quality Policy

Wirlu-murra Enterprises Pty Ltd (WME) are committed to promoting and providing a workplace culture where quality outcomes match or exceed our client's expectations and are a fundamental aspect of our day to day operations. In order to achieve this commitment WME will;

- Plan, deliver and monitor appropriate resources including people, training, plant, equipment and infrastructure to achieve WMEs objectives and fulfil our client's expectations
- Implement processes for planning, contract management, client relationship and operational controls including supplier and subcontractor management, to satisfy the Companies and client business requirements
- Consult with clients and stakeholders to identify their changing needs and expectations and communicate the importance of meeting these needs appropriately across the organisation
- Communicate to managers, supervisors and employees their responsibilities towards realisation of our products and services
- Record and investigate non-conformities within our operations and implement actions and, where appropriate, programs for future prevention
- Take reasonable steps to identify, eliminate and minimise risks associated with realisation of our products and services
- Develop a culture which supports compliance, reporting and distribution of Quality critical information
- Engage employees and subcontractors that are appropriately qualified and competent to perform their duties and support them with education, awareness and training as necessary,
- Implement, review, maintain and continuously improve our management system and practices to meet our business and client's needs
- Comply with legal, client and other obligations to which we subscribe, relating to quality

*This policy applies to any person and contractor employed by WME and our commitment to this policy is communicated to all WME employees and contractors.*

Rodney Adams  
Chairperson

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